

Description of the procedure for the provision and payment of paid personal healthcare services, approved by
Klaipėda University Hospital
Managing Director's Order No. 2-102 of 30 January 2024,

Annex 9

CONTRACT FOR THE PROVISION OF PERSONAL HEALTHCARE SERVICES

____ day _____ month ____ year
Klaipėda

Public Institution Klaipėda University Hospital, company registration number 306207585, located at Liepojos g. 41, LT-92288 Klaipėda, tel. (+370 46) 396500, a/c LT72 7180 7000 0007 1510, AB "Šiaulių bankas" (hereafter referred to as - "the Bank") Service Provider) represented by

_____ ,
and

Patient (patient representative)
(Name, surname, personal identification number, address, telephone, and other contact information)

.....
hereinafter referred to as "the Parties", and each individually as a "Party", enter into this Personal Healthcare Services Contract ("the Contract") and agree:

1. SUBJECT OF THE CONTRACT

1.1 The object of this Agreement is the provision of personal health care services to a patient - a citizen of a foreign country, a stateless person, a citizen of a Member State of the European Union, or a citizen of the Republic of Lithuania, who is not covered by compulsory health insurance following the Health Insurance Law of the Republic of Lithuania and other applicable legal acts.

1.2 Personal healthcare services - directly related treatment services, procedures, operations, various tests, consultations, patient care, supervision, and the direct provision of the patient's material supplies necessary for the provision of healthcare (hereinafter "Services").

1.3 The scope and need for personal healthcare services are determined by examining and treating doctors or a panel of doctors.

2. CONTRACT PRICE AND PAYMENT TERMS

2.1 The price for the Services shall be calculated by the Service Provider following the current rates of the Services, following the orders of the Minister of Health of the Republic of Lithuania, the Managing Director of Klaipėda University Hospital, and other legal acts (hereinafter referred to as the Approved Rates);

2.2 Payment for the Services provided under the Contract shall be made in Euros to the cash desk of the Hospital in cash or by transfer to the account a/c LT72 7180 7000 0007 1510, AB "Šiaulių bankas".

3. OBLIGATIONS OF THE SERVICE PROVIDER

3.1 To provide the Patient with the quality and timely Services as provided for in Clause 1.2 of the Contract and/or as additionally discussed.

3.2 The Services shall only commence upon confirmation that the Services have been paid for by the Patient following the terms and conditions set out in the Contract.

3.3 To provide the patient or his/her representative, following the procedure established by law, with information about the Patient's health condition, the diagnosis of the disease, other methods of treatment or examination applied in the healthcare institution or known to the doctor, possible risks, complications, side effects, the prognosis of the treatment, and any other circumstances that may influence the Patient's decision to accept or refuse the proposed treatment, as well as about the consequences of the refusal of the proposed treatment, the diagnosis of the disease, and the

examinations, surgeries, and procedures being performed. Information may be withheld from the patient only in cases where it would harm the patient's health or endanger his or her life, or if the patient refuses the information per the law.

3.4 Upon termination of the Agreement under the terms of clause 4.8, refund to the Patient the payment for the Services for which the Patient has not availed of and for which the Patient has paid.

4. PATIENT RIGHTS AND OBLIGATIONS

4.1. Pay for the Services provided under the Contract:

4.1.1. to pay for the actual inpatient personal healthcare services provided on the day before the end of the obligations under the Contract.

4.1.2. pay for outpatient personal healthcare services before receiving the service.

4.2. In the course of treatment, if the Patient expresses a wish to receive additional healthcare services not previously covered by the Contract and for which payment has not been made, the Patient shall pay the calculated amount for the additional services following the Approved Fees before the service.

4.3. The patient must make himself/herself acquainted with the internal rules of procedure of the healthcare institution and other documents established by the healthcare institution and comply with the obligations set out therein.

4.4. The patient is obliged to take care of his/her health, to exercise his/her rights and obligations under the legislation of the Republic of Lithuania in good faith, not to abuse them, and to cooperate with the specialists and staff of the healthcare institution.

4.5. The patient must provide healthcare professionals with as much information as possible about his or her health, illnesses, surgeries, medications taken and being taken, allergic reactions, genetic inheritance, and any other information known to the patient that is necessary for the proper provision of healthcare.

4.6. The patient must comply with the prescriptions and recommendations of healthcare professionals or refuse the healthcare services prescribed. The patient must inform healthcare professionals of any deviations from the prescriptions or regimen for which he or she has given consent.

4.7. The patient must treat all staff and other patients with respect and dignity.

4.8. A patient who breaches his or her duties, thereby endangering his or her health and life and the health and life of other patients, or interferes with their access to quality healthcare, may have his or her healthcare interrupted unless the patient's life would be endangered.

4.9. The Patient has the right to unilaterally terminate the Contract by giving 3 (three) working days written notice.

5. RESPONSIBILITY OF THE PARTIES

5.1. In the event of unilateral termination of the Contract by the Patient or termination of the Contract due to the fault of the Patient, i.e., the Patient's failure to fulfil his/her obligations as provided for in the Contract, the Patient shall be obliged to pay to the Service Provider the part of the price proportionate to the services rendered and to reimburse the other expenses incurred up to the date of termination.

5.2. Patients have the right to compensation for damage caused by a breach of their rights in the provision of healthcare. The conditions and procedure for compensation of damages are laid down in the Law on Patients' Rights and Compensation for Damage to Health of the Republic of Lithuania, the Civil Code, the Law on Insurance, and other legal acts.

6. OTHER CONDITIONS

6.1. The patient has the right to know the services provided by the Service Provider and their fees.

6.2. Any disagreements, claims, or disputes arising out of the performance of this Agreement shall be settled by mutual agreement. In the absence of mutual agreement, they shall continue to be settled following the procedure provided for by the laws of the Republic of Lithuania.

6.3. This Agreement is made in duplicate, one for each of the Parties, each of which shall have equal legal force.

7. DETAILS AND ADDRESSES OF THE PARTIES

Klaipėda University Hospital

Liepojos g. 41, LT-92288, Klaipėda

Company registration number 306207585

VAT payer code LT913404610

a/c LT72 7180 7000 0007 1510

AB "Šiaulių bankas"

Service Provider

Patient

(Name, surname, signature)

The text of the Agreement is provided in
translation into a language that I understand

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Description of the procedure for the provision and payment of paid personal healthcare services, approved by
Klaipėda University Hospital
Managing Director's
Order No 2-102 of 30 January 2024,
Annex 10

HEALTHCARE CONTRACT

_____ d _____ months _____ year

Klaipėda

Public Institution Klaipėda University Hospital, company registration number 306207585, located at Liepojos g. 41, LT-92288 Klaipėda, tel. (8 46) 396500, a/c LT72 7180 7000 0007 1510, AB "Šiaulių bankas" (hereinafter referred to as the Service Provider) represented by _____,

and.....

(Name and full details of the legal entity)

(Hereinafter referred to as "the Client") represented by
..... operating under
(Date, no. of the contract, power of attorney, or other documents evidencing representation)

hereinafter referred to as "the Parties", and each of them individually as a "Party", enter into this Healthcare Services Agreement ("the Agreement").

1. SUBJECT OF THE CONTRACT

1.1. The subject of this contract is the provision of healthcare services to the patient(s)

.....
(Name of patient(s), year of birth)
.....

1.2. Personal healthcare services - directly related treatment services, procedures, operations, various tests, consultations, patient care, supervision, and the direct provision of the patient's material supplies necessary for the provision of healthcare (hereinafter "Services").

1.3. The scope and need for personal healthcare services are determined by examining and treating doctors or a panel of doctors.

2. CONTRACT PRICE AND PAYMENT TERMS

2.1. The price for the Services shall be calculated by the Service Provider by the current rates of the Services, following the orders of the Minister of Health of the Republic of Lithuania, the Managing Director of Klaipėda University Hospital, and other legal acts (hereinafter referred to as the Approved Rates).

2.2. Payment for the Services provided for in the Contract shall be made in Euros to the cash desk of the Hospital in cash or by transfer to the account a/c LT72 7180 7000 0007 1510, AB "Šiaulių bankas".

3. RIGHTS AND OBLIGATIONS OF THE SERVICE PROVIDER

3.1. To provide the Patient with the quality and timely Services as set out in Clause 1.2 of the Contract and/or as additionally discussed.

3.2. Commence the Services only after receipt of a guaranteed confirmation from the Customer of the obligation to pay for the provision of the Services under the Contract within 5 (five) days.

3.3. To invoice the Customer upon fulfilment of its obligations under the Contract.

3.4. To provide the Patient, and with his/her consent the Client, following the procedure established by law, with information about his/her state of health, the diagnosis of the disease, the other methods of treatment or examination applied in the healthcare institution or known to the doctor, the possible risks, complications, side effects, the prognosis of the treatment, and any other circumstances that may influence the Patient's decision to accept or refuse the proposed treatment, as well as about the consequences of the refusal of the proposed treatment, the diagnosis of the disease, and the examinations, surgeries, procedures performed. Information may be withheld from a patient only if it would harm the patient's health or endanger his or her life, or if the patient refuses to provide the information following the law.

3.5. If the patient breaches his/her obligations, thereby endangering his/her health and life and the health and life of other patients, or interfering with their access to quality healthcare, the Service Provider shall have the right to terminate the Contract unilaterally, unless the patient's life would be at risk. If the Service Provider unilaterally terminates the Contract on the grounds set out in this clause, it shall immediately inform the Customer in writing of the termination.

4. RIGHTS AND OBLIGATIONS OF THE CUSTOMER

4.1. To pay for the Services rendered to the Patient in cash to the hospital cashier's office or by bank transfer to the account of Klaipėda University Hospital a/c LT72 7180 7000 0007 1510, AB "Šiaulių bankas", according to the submitted invoice within 5 (five) days from the receipt of this invoice.

4.2. Have the right to access the services provided by the Service Providers and their fees.

4.3. The Customer shall have the right to unilaterally terminate the Contract by giving the Service Provider 5 (five) days' written notice.

4.4. If the Customer fails to pay the invoice on time, the Customer undertakes to indemnify the Service Provider for the damages suffered by the Service Provider and to pay interest at the rate of 0.07 (seven hundredths) % per day of delay.

5. TERMINATION OF THE CONTRACT AND LIABILITY OF THE PARTIES

5.1 The parties shall inform each other in writing of the termination of the Agreement.

5.2 In the event of termination of the Contract on the grounds set out in Clauses 3.5 and 4.2 or the Patient's refusal of the personal health care services, the Customer shall be obliged to pay to the Service Provider a proportion of the price proportionate to the services provided and to reimburse other costs incurred up to the date of termination.

5.3 If the contract is terminated, the patient will no longer receive personal healthcare services.

6. OTHER CONDITIONS

6.1. Any disagreements, claims, or disputes arising out of the performance of this Agreement shall be settled by mutual agreement. Failure to resolve the matter by mutual agreement shall be settled following the procedure provided for by the laws of the Republic of Lithuania.

6.2. This Agreement is made in duplicate, one for each of the Parties, each of which shall have equal legal force.

6.3. This Agreement is made in duplicate, one for each of the Parties, each of which shall have equal legal force.

7. DETAILS AND ADDRESSES OF THE PARTIES

Klaipėda University Hospital
Liepojos g. 41, LT-92288, Klaipėda
Company registration number 306207585
VAT payer code LT913404610
a/c LT72 7180 7000 0007 1510
AB "Šiaulių bankas"

Service Provider

Patient

(Name, surname, signature)

The text of the Agreement is provided in translation into a language that I understand

.....
Description of the procedure for the provision and payment of paid personal healthcare services, approved by
Klaipėda University Hospital
Managing Director's
Order No 2-102 of 30 January 2024,
Annex 11

CONTRACTS FOR PAID INPATIENT REHABILITATION PROVISION OF SERVICES

dd/mm/yy

Klaipėda University Hospital, Branch "Palanga Rehabilitation Hospital", hereinafter referred to as The Service Provider, represented by _____, - one party and _____, hereinafter referred to as the Client, hereinafter referred to as the "Client", hereinafter referred to as the "other party", enter into the following agreement for the provision of paid inpatient rehabilitation services (hereinafter referred to as the "Agreement").

1. SUBJECT OF THE CONTRACT

1.1. Under the Contract, the Service Provider undertakes to provide the Client with the inpatient rehabilitation services detailed in Annex 1 to the Contract (hereinafter referred to as the "Services"), and the Client undertakes to pay for the Services following the procedure set out in this Contract.

1.2. Services are provided to the Client at Vytauto g. 153, Palanga.

2. OBLIGATIONS AND RIGHTS OF THE SERVICE PROVIDER

2.1. The Service Provider undertakes to provide the Client with quality Services in a timely, diligent, and efficient manner, using all necessary skills. The Service Provider cannot guarantee that a specific result will be achieved, but the Service Provider undertakes to provide the services in a qualified manner, under the requirements of the legislation governing the provision of services, and with the degree of care, diligence, and precaution required under the circumstances.

2.2. The Service Provider undertakes to ensure the confidentiality of all information about the Client's stay with the Service Provider, treatment, health condition, diagnosis, prognosis, and treatment, as well as all other information of a personal nature about the Client. This information may only be disclosed to other persons with the Client's written consent or as required by law.

2.3. The Service Provider may use third parties to provide healthcare services beyond the scope of the Services. In case of indications, the Client may be transferred to other personal health care institutions for the provision of the services referred to in this paragraph. The Client undertakes to pay the cost of the healthcare services over the scope of the Services.

3. CLIENT'S OBLIGATIONS AND RIGHTS

3.1. The Client undertakes to comply with the recommendations and instructions of the Service Provider and to inform the doctor in case of non-compliance. If the Client fails to arrive at the scheduled time for a procedure, the Service Provider shall not be obliged to ensure that the procedure is carried out at another time. If the procedure is not carried out, the price of the daily service is not reduced.

3.2. The Client undertakes to comply with the Service Provider's internal rules of procedure.

3.3. The Client undertakes to pay the Service Provider the price of the Service on time.

3.4. The Client undertakes to provide the Service Provider with full information about his/her state of health, past and present illnesses, allergic reactions, medications used, and other circumstances, if this may affect the course or consequences of the Services provided by the Service Provider.

3.5. The Client undertakes to inform the Service Provider if the Client intends to leave the Service Provider for more than one (1) day during the period of the provision of the Services, at least one (1) day before departure. The Client shall have the right to leave the Service Provider for a period not exceeding 3 (three) days.

3.6. The Client has the right to receive detailed information about the Services and the qualifications of the persons providing them.

3.7. The Client shall have the right to have copies of documents relating to him made at his expense and to have the meaning of entries in the relevant documents explained to him unless the following

The customer's right is limited by law.

3.8. The client has the right to choose a doctor, physiotherapist, massage therapist, and occupational therapist following the procedure established by the Service Provider.

3.9. The client has the right to receive information on his/her health condition, diagnosis of the disease, medical examination data, treatment methods, and prognosis of treatment.

3.10. The procedures for exercising customer rights are set out in the service provider's internal documents, which are made public by the service provider.

3.11. By this Agreement, the Client agrees that the Service Provider shall process the Client's data, following the principles of personal data processing, to the extent necessary for the provision of the Services.

4. THE PRICE OF THE SERVICE AND HOW IT WILL BE PAID

4.1. The price of the services is set out in Annex 1 of the Agreement.

4.2. The Client must pay the price of the Services within 3 (three) business days of the commencement of the Services.

4.3. If the Client is absent for more than one (1) day during the term of the Contract and notifies the Service Provider of his/her absence following the procedure set out in Clause 3.5 of this Contract, the Client shall be refunded 100 per cent of the daily price of the Services for each day of absence.

5. CONDITIONS FOR ENTRY INTO FORCE AND TERMINATION

5.1. The Agreement shall enter into force upon signature.

5.2. The duration of the Contract, which shall coincide with the duration of the Services, shall be as set out in Annex 1 to the Contract.

5.3. The Client has the right to unilaterally terminate the Agreement at any time by notifying the Service Provider in writing.

5.4. The Service Provider has the right to terminate the contract unilaterally:

5.4.1. when the Client fails to pay for the Services following the terms of this Agreement;

5.4.2. when the Client does not agree with the treatment plan drawn up by the doctor or refuses to adjust it at the doctor's suggestion;

5.4.3. on any other grounds provided for by law.

5.5. Upon termination of the Contract, the Service Provider shall refund to the Client the proportion of the price of the Services that is proportionate to the Services not rendered.

6. CLIENT STATEMENTS

6.1. By signing this Agreement, the Client declares that he/she has read the Service Provider's internal rules of procedure and the Price List of Paid Services.

6.2. The client agrees that information about his/her stay with the provider, his/her state of health, diagnosis, prognosis, treatment, and care measures, as well as other information of a personal nature, may be provided to the below-listed individuals (please indicate name, surname and telephone number):

Annex 1 "Description and Price of Inpatient Rehabilitation Services" is attached to this Agreement.
Parties to the Treaty:

Service Provider

Client

First name Last name

Place of residence _____

Contract for the provision of paid inpatient
rehabilitation services

Annex 1

DESCRIPTION AND PRICE OF INPATIENT REHABILITATION SERVICES

1. Services include rehabilitation treatment according to the client's chosen inpatient rehabilitation profile, nursing care, ward accommodation, and meals.

2. The price of the Service includes all consultations with the rehabilitation doctor and the rehabilitation procedures prescribed by the rehabilitation doctor and necessary for the client's treatment according to the profile of the treatment. The prescribed procedures are specified in the treatment plan drawn up by the rehabilitation doctor and signed by the client and the doctor.

3. The client's need for care is determined by the Barthel Index. The price of the Service includes all the nursing services and supplies you need.

4. The customer's Barthel index is.

5. The ward of your choice:

- ☐ single occupancy
- ☐ twin
- ☐ triple
- ☐ quadruple
- ☐ suites

6. The type of meal chosen by the customer:

- ☐ standard
- ☐ enhanced

7. Start of services: _____.

8. End of services: _____.

9. Duration of services: _____.

10. Service price per day: _____.

11. Service price for the entire duration of the Services: _____.

On behalf of the Service Provider:

Client: